

LISA GHAITH LIMITED – TERMS AND CONDITIONS

SUPPLIED ARTWORK - ERRORS AND/OR OMISSIONS POLICY

All artwork supplied should be passed for press although we will still normally issue a proof for final approval along with an order confirmation before we print, even if you have supplied the artwork. We cannot offer refunds or re-works on goods that have been correctly processed by ourselves from your order request. We cannot accept any liability for errors or omissions on artwork which is supplied to us by our clients.

ERRORS & OMISSIONS

At Lisa Ghaith Limited we will always endeavour to check any work given to us at artwork stage, however, it is impossible to proof read all work submitted for printing. We therefore cannot be held responsible for any errors or omissions on artwork or for corrupted files. Should you have any queries on billing please contact us.

QUANTITIES & SPOILAGE

Every endeavour will be made to supply the quantity ordered for print work, however, due to the nature of printing, spoilage has to be taken into account. Whilst we over produce on the print run to include spoilage finishing processes can use up that extra spoilage allowance, we therefore reserve the right to supply goods in quantities that are plus or minus 10% of the quantity ordered. This is standard practice throughout the printing industry.

CANCELLATION OF ORDERS

In the event you wish to cancel an order please call us immediately. If the order has already been printed the full price of the goods is due and no refunds can be entertained.

DAMAGE

Advice of damage, delay or loss of goods in transit or of non-delivery must be given in writing to Lisa Ghaith Ltd and the carrier **within three clear days** of delivery (or, in the case of non-delivery, within 3 days of notification of despatch of the goods) and any claim in respect thereof must be made in writing to the Seller and the carrier within seven clear days of delivery (or, in the case of non-delivery, within 7 days of notification of despatch). All other claims must be made in writing to Lisa Ghaith Ltd within 14 days of delivery. Lisa Ghaith Ltd shall not be liable in respect of any claim unless the aforementioned requirements have been complied with except in any

particular case where the Buyer proves that (i) it was not possible to comply with the requirements and (ii) the claim was made as soon as reasonably possible. b. If the Work is defective so that the Buyer may in law reject it, said rejection must take place within 7 days of delivery of the goods, failing which the Buyer will be deemed to have accepted the Work. c. In the event of all or any claims or rejections Lisa Ghaith Ltd reserves the right to inspect the Work within seven days of the claim.