

LISA GHAITH LIMITED – TERMS AND CONDITIONS

SUPPLIED ARTWORK - ERRORS AND/OR OMISSIONS POLICY

All artwork supplied should be passed for press although we will still normally issue a proof for final approval along with an order confirmation before we print, even if you have supplied the artwork. We cannot offer refunds or re-works on goods that have been correctly processed by ourselves from your order request. We cannot accept any liability for errors or omissions on artwork which is supplied to us by our clients.

ERRORS & OMISSIONS

At Lisa Ghaith Limited we will always endeavour to check any work given to us at artwork stage, however, it is impossible to proof read all work submitted for printing. We therefore cannot be held responsible for any errors or omissions on artwork or for corrupted files. Should you have any queries on billing please contact us.

QUANTITIES & SPOILAGE

Every endeavour will be made to supply the quantity ordered for print work, however, due to the nature of printing, spoilage has to be taken into account. Whilst we over produce on the print run to include spoilage finishing processes can use up that extra spoilage allowance, we therefore reserve the right to supply goods in quantities that are plus or minus 10% of the quantity ordered. This is standard practice throughout the printing industry.

CANCELLATION OF ORDERS

In the event you wish to cancel an order please call us immediately. If the order has already been printed the full price of the goods is due and no refunds can be entertained.